

Job Title: It Work Study Technician

Department: IT

Campus: Montgomery

Job Supervisor: Adam Ferrell

Employment Period: Full Academic Year

Number of hours per week: 20 hours per week

Description of Job Duties and Responsibilities:

- Maintain and service lab computers on the Montgomery campus
- Assist with pulling and terminating CAT5e/CAT6 cable
- Support IT staff in performing hardware and/or software upgrades
- Provide Tier 1 Tech Support for help desk calls
- Other IT related duties as assigned